

Critical Incident Management with Ezenia InfoWorkSpace



e•mer•gen•cy

1. an unforeseen combination of circumstances or the resulting state that calls for immediate action.
2. a state of need for help or relief, created by some unexpected event.



Accidents, fires, floods, and terrorist attacks threaten members of the community and local law enforcement's ability to provide a safe and secure environment. Recent examples include the 1995 terrorist attack in downtown Oklahoma City and the widespread devastation along the Gulf Coast by Hurricane Katrina in 2005.

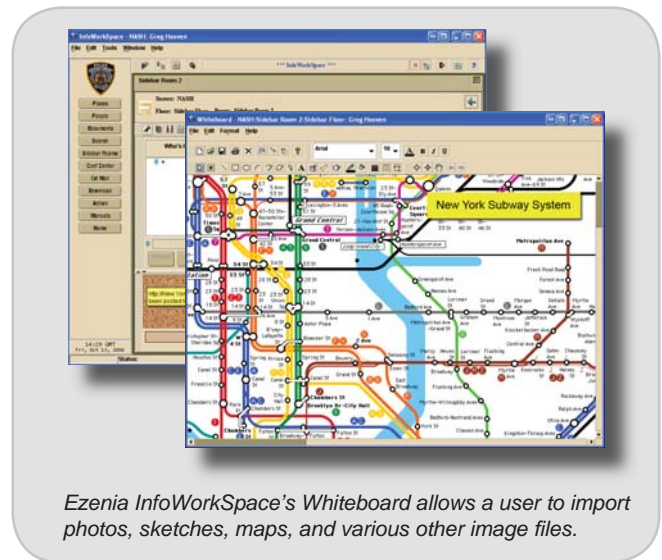
Responding to these types of critical incidents is one of the most challenging tasks performed by local law officials. During an emergency, personnel from multiple organizations must be brought together to take control and manage situations quickly and efficiently. The evacuation of civilians, extinguishing of fires, and crowd control must be coordinated immediately to ensure public safety.

This overwhelming need for mobile access, data integration, and the ability to share information in real-time makes Ezenia InfoWorkSpace (IWS) the perfect 'Critical Incident Management Solution (CIMS)'. By integrating IWS into daily functions, the CIMS will provide a number of reliable resources to share and track the dissemination of accurate incident-based information.

Ezenia InfoWorkSpace is designed around the concept of bringing together, in a fully functional virtual environment, geographically dispersed organizations where complex concepts, ideas, and documents can be exchanged. IWS facilitates communication among departments, agencies, and other organizations by providing a variety of tools including text and audio chat, whiteboarding, and a number of other shared applications. With this powerful collaboration suite, emergency managers can coordinate

and execute critical incident plans at a moment's notice.

IWS equips decision makers with the tools needed to instantly mobilize the necessary first responders in disaster areas, such as firefighters, police, EMTs, and other emergency service organizations. Ezenia InfoWorkSpace will provide you with a forum to rehearse emergency plans, while also enabling the efficient coordination of rescue efforts in real-life situations.



Ezenia InfoWorkSpace's Whiteboard allows a user to import photos, sketches, maps, and various other image files.



Whether you are tracking events, managing resources, or auditing incident reports, Ezenia InfoWorkSpace will facilitate communication throughout the crisis life cycle.

IWS is built on a concurrent licensing model so that you pay only for as many licenses as the number of simultaneous users.

Since IWS was developed for both the Warfighter and the Intelligence Communities, the very highest security levels are incorporated. We offer you flexibility in hosting our IWS software: you can host the services at your organization under your IP control, or you can have Ezenia arrange hosting services for you.