

# Ezenia InfoWorkSpace

Technical Bulletin TB08-014 Change Request: 10002

**Title:** IWS 3.0 Client Silent Uninstallation

Platform	Version	Operating System	Category
IWS & LP	3.0 3.0.1A 3.0.6.x	Windows	Client

**Description:**

This procedure lets administrators silently uninstall the IWS and LP clients (locally or remotely). This procedure also uninstalls J2RE 1.4.2\_10, and JRE 1.5.0\_11.

**WARNING:** This uninstall is only for IWS 3.0, 3.0.1A, and 3.0.6.x. *Do not* attempt to uninstall any other version of IWS. Doing so may render your system unusable.

**Action:**

1. Acquire the uninstall.zip file from Ezenia! Inc.  
See [ftp://ftp.ezenia.com/silent\\_uninstall/](ftp://ftp.ezenia.com/silent_uninstall/)
2. Unzip the file.
3. Put the contents in a single folder on the server system, or in a folder that the client system can access.
4. Launch the file uninstall.bat