

# Ezenia InfoWorkSpace

**Technical Bulletin TB08-005 Change Request: 9829**

**Title:** If the JNLP desktop shortcut is deleted, it cannot be recreated.

Platform	Version	Operating System	Category
All Windows	3.0.6	All Windows	Dynamic Client

**Description:**

If you create a desktop shortcut to the browser-based dynamic client for IWS, and later delete it, normal access to the dynamic client does not give any new opportunity to re-create the shortcut.

**Action:**

To re-create the shortcut, use one of these workarounds:

From Internet Explorer, right-click on the shortcut on the website and select Save Target As... from the menu, then select a location. This creates a generic Java shortcut.

or

Go to Control Panel / Add or Remove Programs and remove the webstart program. Then go back to the portal page, select run IWS (or LaunchPad). The system will ask you if you want to create a desktop shortcut.