

Ezenia! InfoWorkSpace

Technical Bulletin TB06-006

Change Request: 9282

Title: Installation of Microsoft patch KB912945, Internet Explorer Active X Update, will disable the uploading of slides in Conference Center.

Platform	Version	Operating System	Category
IWS Client	2.5.x / 3.0	Windows XP SP2	Placeware

Description: Installation of Microsoft non-security update KB912945, or any subsequent cumulative patch that includes KB912945, will disable the uploading of slides in Conference Center. <http://support.microsoft.com/kb/912945>

Action: Use the Conference Center alternative slide uploader. You must first convert the slides to .pwp format in PowerPoint.

1. Convert the slides to .pwp format in PowerPoint.
 - a. You must have the Placeware PowerPoint plugin installed.
 - b. On the PowerPoint menu bar, select PlaceWare
 - c. Select 'Export as a PlaceWare Slide Set'.
2. Use the alternative slide uploader.
 - a. In the conference center slide upload page, on the lower left. Select 'Alternate uploader'.
 - b. Select 'Browse' and select file from window.
 - c. Select 'Upload'

Optional Solution:

If KB912945 was installed as a standalone patch, remove the patch using Control Panel 'Add/Remove Programs'.

If KB912945 was installed as part of patch rollup KB912812 <http://support.microsoft.com/kb/912812>, install Microsoft update KB917425 <http://support.microsoft.com/kb/917425> which will disable the Active X update.

For technical support please contact the Ezenia Customer Support Desk
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