

Ezenia! InfoWorkSpace

Technical Bulletin TB06-002

Change Request: NA

Title: IWS client Version 2.5.1.1, 2.5.1.2, and 2.5.1.3 are not forward compatible with IWS Version 3.0 server.

| Platform | Version | Operating System | Category |
|------------|---------|---------------------|------------|
| IWS Client | 2.5.x | Windows and Solaris | IWS Client |

Description:

IWS client Version 2.5.1.1, 2.5.1.2, and 2.5.1.3 are not forward compatible with IWS Version 3.0 server. Users of client, Versions 2.5.1.x, should not attempt to connect to an IWS 3.0 server nor should they update from the server if prompted. A full upgrade of IWS Version 3.0 client should be installed prior to connecting to a 3.0 server

Action:

1. Do not attempt to connect to an IWS 3.0 server with IWS client Versions 2.5.1.x.
2. If you do connect to an IWS 3.0 server, with a 2.5.1.x client, you will be prompted to upgrade. Reply 'No', and disconnect from that server.
3. If it is required that you connect to an IWS 3.0 server you must first perform a full upgrade of the IWS 3.0 client.