



# InfoWorkSpace Technical Bulletin



InfoWorkSpace Technical Services: 866-269-0532

TB#: **TB05-001**

Change Request(s): **7778**

TB Title:

**Microsoft JVM required for use of the PlaceWare Conference Center**

Platform:

**IWS Window Clients**

Version:

**InfoWorkSpace 2.5.1.2**

Category:

**Conference Center**

### **Problem Description:**

New releases from Microsoft do not include the Microsoft® Java Virtual machine (MSJVM) which is required to use the PlaceWare Conference Center.

When trying to access the conference center if you see “Your Browser is not Java enabled”, you may need to install MSJVM.

To check for the existence of MSJVM:

1. Open a command window
2. Type: jview

If the command is not recognized, you will need to install MSJVM

### **Solution:**

Download and install MSJVM from a reputable site (perform internet search for “Microsoft JVM”):

1. Download the msjavx executable and save it to your hard drive.
2. Execute the file from your hard drive.
3. As the file begins execution, answer Yes to the License Agreement question.
4. When installation is complete, re-boot your workstation.