



## InfoWorkSpace Technical Bulletin



TB#: **TB04-002**

InfoWorkSpace Technical Services (866) 269-0532

TB Title:

**InfoWorkSpace Server Fully Qualified Host Name Requirements**

Platform:

**All**

Change Request(s)

**7838**

Category(s)

**Server Install**

Version:

**InfoWorkSpace 2.5.1.2**

**Synopsis:**

The fully qualified hostname [FQHN] for an InfoWorkSpace server should:

1. be in all lower case letters. Licensing does not support upper case.
2. not contain a hyphen (iws-us) in the hostname. Oracle does not like the hyphen.
3. not begin with a number (4iws). This can cause Oracle database problems.

**Solution:**

Submit a “Server License Host Name Change” checklist

(<http://www.infoworkspace.com/checklist/checklist1.html>) if you have already entered a “License a New Server” checklist which does not comply with the above requirements.