



## InfoWorkSpace Technical Bulletin



TB#: **TB04-001**

InfoWorkSpace Technical Services (866) 269-0532

TB Title:

**InfoWorkSpace Server Utilities (Backup/Restore) Release 2.5 will not work on a Pentium IV IWS server**

Platform:

**Windows**

Change Request(s)

Category(s)

Version:

**Backup & Restore**

**InfoWorkSpace 2.5.1.2**

**Synopsis:**

The backup and restore process will not work on an IWS 2.5.1.2 server installed on a Pentium IV.

**Solution:**

1. From the Server Utilities CD, copy the entire Backup\_Restore directory to your IWS Server's harddrive.
2. Delete the file symcjit.dll from the subfolder JRE/1.2/bin.
3. Run Backup/Restore as usual from the hard drive.