



## InfoWorkSpace Technical Bulletin



TB#: **TB02-016**

InfoWorkSpace Technical Services (800) 760-3205

TB Title:

**Multi-cast Audio**

Platform:

**All**

Change Request(s)

**6355**

Category(s)

**Audio**

Version:

**2.5.x**

### **Synopsis:**

In some network configurations, it is advantageous to disable support for unicast clients, thus disabling the ability of the server from ever joining a multicast group. If a server is allowed to freely join each multicast group, there is a possibility that the server will never be removed from the group. In this scenario, server problems such as the inability of users to hear audio after they have entered a room, audio drop-off while in the room, or even the faulty assignment of a multicast group in the PlaceWare Conference Center. Disabling the ability of the server from joining a multicast group has been proven to work-around many of these issues.

### **Solution:**

If you add this line to the data\properties file for your PW server and then restart the server, it will effectively disable the support for unicast clients, thereby keeping the server from ever joining a multicast group:

```
placeware.media.ignore-unicast = true
```