



## InfoWorkSpace Technical Bulletin



TB#: **TB02-014**

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TB Title:

**ChangeWebServer breaks OutlookDataManager when run on 2.5.1.1**

Platform:

**Windows**

Change Request(s)

**6595**

Category(s)

**Server Utilities**

Version:

**InfoWorkSpace 2.5.1**

### **Synopsis:**

The 2.5.1.1 upgrade adds a configdir parameter to the servlet definition for the OutlookDataManager servlet. Running changeWebServer on a 2.5.1.1 server reverts the servlet definition file to the 2.5.1 level, and the configdir parameter is lost.

### **Solution:**

The configdir parameter can be added back in manually. When using an iPlanet Web Server, the servlet definition file is located at

<iPlanetWebServerInstallDir>/https-<FullyQualifiedHostName>/config/servlets.properties.

When using an IIS web server, the servlet definition file is located at

<TomcatInstallDir>/jakarta-tomcat-3.2.2/webapp/ROOT/WEB-INF/web.xml.

Listed below are working examples of the definition for the OutlookDataManager servlet. They show the correct format and placement for the configdir parameter.

servlets.properties example:

```
servlet.OutlookDataManager.classpath= c:/placeware/lib
```

```
servlet.OutlookDataManager.code=infoworkspace.scheduling.outlook.OutlookDataManager
```

```
servlet.OutlookDataManager.initArgs=configdir= c:/placeware/data
```

web.xml example:

```
<servlet>
  <servlet-name>
    OutlookDataManager
  </servlet-name>
  <servlet-class>
    infoworkspace.scheduling.outlook.OutlookDataManager
  </servlet-class>
  <init-param>
```

```
<param-name>  
    configdir  
</param-name>  
<param-value>  
    c:/placeware/data  
</param-value>  
</init-param>  
</servlet>
```