



InfoWorkSpace Technical Bulletin



TB#: **TB02-013**

InfoWorkSpace Technical Services (800) 760-3205

TB Title:

Missing Notice Box in the Windows Server Installation Guide causes installation to fail.

Platform:

Windows

Change Request(s)

6072

Category(s)

Documentation

Version:

InfoWorkSpace 2.5 & 2.5.1

Documentation Affected:

Windows Server Installation Guide for Versions 2.5 and 2.5.1

Synopsis:

There is a missing Stop notice box in the Typical Installation section of the server installation guide. If the installer clicks “OK” too early, the installation fails and has to be restarted.

Solution:

InfoWorkSpace Version 2.5

On page 64, after Step 2 the following Stop notice box should be included.

2. When the line ending in “Ajp12ConnectionHandler on 8007” displays, press **Ctrl+C**. The above window disappears, and an IIS information message window displays.



DO NOT click OK when Figure 1 Information – Add as Filter (Typical Install) displays at this time. You must first add isapi_redirect.dll as a filter.

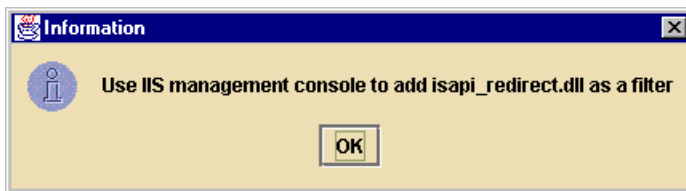


Figure 1 Information – Add as Filter (Typical Install)

3. From the Windows Start menu, access the IIS management (Internet Services Manager) window.
 - *On Windows 2000*, navigate to Start, Programs, Administrative Tools, Internet Services Manager. Once the IIS Management Console is started, Figure 113 Internet Information Services Directory – 2000 displays.

- *On Windows NT*, navigate to Start, Programs, Windows NT 4.0 Option Pack, Microsoft Internet Information Server, Internet Service Manager. Once the IIS Management Console is started, Figure 114 Internet Information Services Directory - NT displays.

InfoWorkSpace Version 2.5.1

On page 17, after Step 19 the following Stop notice box should be included.

19. When the line ending in “Ajp12ConnectionHandler on 8007” displays, press **Ctrl+C**. The above window disappears, and an IIS information message window displays.



DO NOT click OK when Figure 1 Information – Add as Filter (Typical Install) displays at this time. You must first add isapi_redirect.dll as a filter.

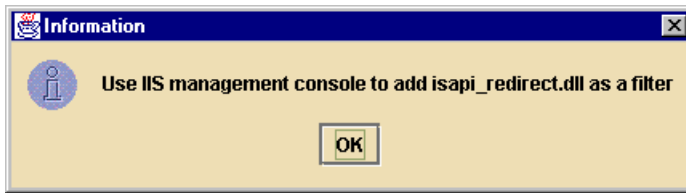


Figure 2 Information – Add as Filter (Typical Install)

20. From the Windows Start menu, access the IIS management (Internet Services Manager) window.
 - *On Windows 2000*, navigate to Start, Programs, Administrative Tools, Internet Services Manager. Once the IIS Manager is started, Figure 13 Internet Information Services Directory – Windows 2000 (Typical Install) displays.
 - *On Windows NT*, navigate to Start, Programs, Windows NT 4.0 Option Pack, Microsoft Internet Information Server, Internet Service Manager. Once the IIS Manager is started, Figure 14 Internet Information Services Directory – Windows NT (Typical Install) displays.