



## InfoWorkSpace Technical Bulletin



TB#: TB02-010

InfoWorkSpace Technical Services (800) 760-3205

TB Title:

**InfoWorkSpace 2.5 to 2.5.1 Upgrade fails with InstallShield 1606 error.**

Platform:

**All**

Change Request(s)

**6250**

Category(s)

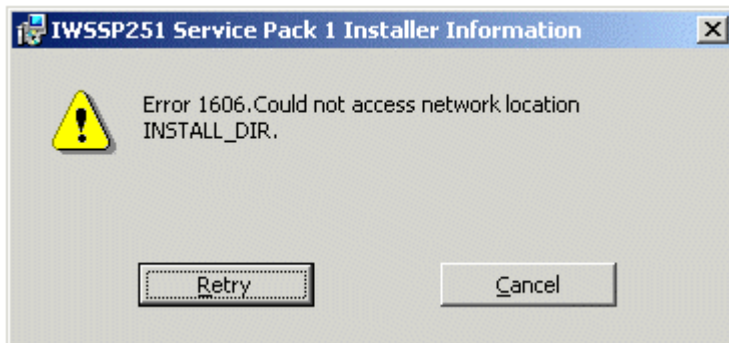
**2.5.1 Service Pack  
Installation**

Version:

**InfoWorkSpace 2.5.1**

### Synopsis:

When an InfoWorkSpace 2.5 to 2.5.1 upgrade is performed, InstallShield sometimes throws a "1606 Could not access network location INSTALL\_DIR" error and the installation fails.



The InfoWorkSpace 2.5 server installation leaves invalid property files for server components that are not installed. For example, the Netscape Directory Server may not have been installed (Microsoft's Active Directory may have been installed instead).

An invalid property file contains incomplete properties. A valid property has a property and a value:

"INSTALL\_DIR c:\iplanet\servers"

Invalid property files contain properties that don't have values:

"INSTALL\_DIR"

**Solution:**

The property files are in the installation directory “C:\Winnt\iws\_install”. The files to check (not all of these files may exist, depending on what components were installed) are:

placeware.env

oracle.env

directory.env

placeware

ns\_ent

tomcat

ora817nt

ns\_dir

Remove all of the invalid property files, and restart the 2.5.1 installation.