



InfoWorkSpace Technical Bulletin



TB#: **TB02-009**

InfoWorkSpace Technical Services (800) 760-3205

TB Title:

Installation won't continue after AsPerl is installed.

Platform:

Windows 2000

Change Request(s)

5352

Category(s)

Windows Server Installation

Version:

InfoWorkSpace 2.1 & 2.5

Synopsis:

When first installing InfoWorkSpace, the AsPerl installs and the system reboots. The installer does not continue due to the way the OS was installed. If a c:\documents & settings\all users directory does not get created, the person installing InfoWorkSpace must take additional steps to continue the installer.

Solution:

1. Login to the server.
2. Copy install\startscript.bat from the InfoWorkSpace Server for Windows CD to c:\Documents and Settings\All Users\Start Menu\Programs\Startup
3. Open a DOS window and run the \IWS2x.bat from the CD. For example d:\iws2x.bat.
4. The InstallWizard starts
5. Proceed normally until finished and the window displays which says:
"The Installation of IWS is complete."
6. Before rebooting, remove
c:\Documents and Settings\All Users\Start Menu\Programs\Startup\startscript.bat
7. Reboot the System and follow the remaining instructions in the installation guide.