



InfoWorkSpace Technical Bulletin



TB#: TB02-005

InfoWorkSpace Technical Services (800) 760-3205

TB Title:

PlaceWare server cannot find the InfoWorkSpace database folder.

Platform:

Solaris

Change Request(s)

6140

Category(s)

Database

Version:

InfoWorkSpace 2.5.1

Guides Affected:

InfoWorkSpace 2.5.1 Solaris Server Installation Guide - Part number 750-00489-001 Rev. A

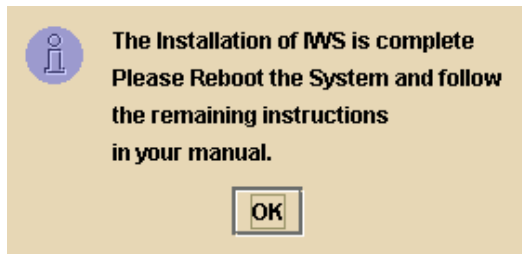
Synopsis:

The steps at the end of the 2.5 installation process are incorrect. Page 74, step 33 of the Solaris Server Installation Guide is not complete. The system has to be rebooted in order for the PlaceWare server to be able to find the InfoWorkSpace database folder.

Solution:

The steps should read as follows to avoid the problem stated in the synopsis.

32. After the file transfer finishes, you may eject the diskette. You receive an InfoWorkSpace installation completion message.



33. Click **OK**.
34. **Reboot** the System.
35. Remove the InfoWorkSpace Installation CD from your CD-ROM drive and continue with the installation process.