

IWS Technical Services TB# 02-001	TECHNICAL BULLETIN	Page: 1 of 1
Originator/Phone #: IWS Tech Services/ (800) 760-3205		Date: 3/18/02
TB Title: How to Cancel a IWS 2.1.x to IWS 2.5 Upgrade is not Documented		
System (Subsystem): Windows NT/2000		
CRs: 5596	Media: Server Upgrade Release 2.5	Version: IWS 2.1 to 2.5 Upgrade
<p><u>Situation:</u></p> <p>After starting the IWS 2.1.x to IWS 2.5 upgrade process, the installation process asks whether a complete system backup has been performed. If the administrator selects NO, a System Backup Recommended warning appears. The only option available is to select OK. IWS 2.5 Server Upgrade Guide does not document how to terminate the upgrade so the administrator can perform the recommended system backup.</p> <p><u>Solution:</u></p> <p>Proceed with upgrade process to step 8, Figure 3 Upgrade File Values, in the InfoWorkSpace 2.5 Server Upgrade Guide, at this point select CANCEL. This terminates the upgrade process.</p>		