

IWS TECH SPT TB# 01-007	TECHNICAL BULLETIN	Page: 1 of 1
Originator/Phone #: IWS Tech Services/ (800) 760-3205		Date: 5/21/01
TB Title: IWS Client CD-ROM Autorun feature works only in Primary CD-ROM drive.		
System (Subsystem): ALL Windows Systems		
CRs:	Media: Client CD-ROM	Version: IWS 2.1
<p><u>Situation:</u></p> <p>The IWS 2.1 Client CD-ROM <i>Autorun</i> feature will not run properly on a Windows machine if the disk is inserted into a <u>secondary</u> CD/DVD drive.</p> <p><u>Solution:</u></p> <p>Insert the IWS CD-ROM into the <u>primary</u> (the earliest drive letter) CD/DVD drive and the <i>Autorun</i> feature will work properly.</p> <p>Otherwise, if the CD-ROM is inserted into a secondary CD/DVD drive, the installer must navigate to the PC_Clients directory on the CD-ROM and manually install the IWS 2.1 Client software.</p>		