

IWS TECH SPT TB# 00-0011	<b>TECHNICAL BULLETIN</b>	Page: 1 of 1
Originator/Phone #: Dan Hathaway / (800) 760-3205		Date: 12/28/00
TB Title: <b>Internet Explorer 5.01 (SP1) Installer</b>		
System (Subsystem): <b>IWS 2.1 Client Components</b> (Windows)		
CRs: Yes	Media: N/A	Version: <b>IWS 2.1</b>
<p><b><u>Situation:</u></b></p> <p>IE5 installation from IWS v2.1 Client CD-ROM: If there is not a Java VM (JVM) currently present on the operating system, the IE5 installer will fail.</p> <p><b><u>Solution:</u></b></p> <p>Prior to installing the IE5 Browser from the IWS v2.1 Client CD-ROM, install the Java 1.2.2 Plug-in (also located on the IWS v2.1 Client CD-ROM). If prompted for a reboot at the end of the installation of the Java VM, select "NO" (this allows for a special batch process to add the IWS specific files to the Java VM directories). If "Yes" is selected and the computer is rebooted prior to completion of the post install actions, the Java 1.2.2 Plug-in will need to be re-installed a second time to allow the additional IWS specific files to be copied into the correct folders. Running the installer a second time will not re-install the entire Java 1.2.2 program unless that option is selected. If a Java Virtual Machine is detected, the end-user will be presented with an option to</p> <ol style="list-style-type: none"> <li>1) Install the Entire JVM w/IWS extensions</li> <li>2) Add the IWS extensions to the existing JVM directory</li> </ol> <p>Either selection will result in providing a JVM that will allow the IE5 Installer to execute correctly.</p>		
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