



## InfoWorkSpace Technical Bulletin



TB#: 04-048-001

InfoWorkSpace Technical Services (866) 269-0532

TB Title:

**Issues with running Conference Center on an IWS v2.5.1.2 Client on a Windows XP**

Platform:

**Windows**

Change Request(s)

**N/A**

Category(s)

**Client Operation**

Version:

**InfoWorkSpace 2.5.1.2**

**Synopsis:**

You will experience problems accessing the Conference Center.

**Solution:**

The client.bat and launch.bat files located at C:\Program Files\InfoWorkSpace\IWS25 need to be removed and replaced with the newer files. Files can be downloaded at <http://www.ezenia.com/services/iwsswpatches.cfm> Version 2.5.1 or supplied by the IWS Help Desk. You can contact the Help Desk at 1-866-269-0532 or e-mail at [helpdesk@infoworkspace.com](mailto:helpdesk@infoworkspace.com).