

Ezenia InfoWorkSpace

Technical Bulletin TB09-001 Change Request: 8403

Title: Shared View Failure on Dual Monitors

Platform	Version	Operating System	Category
IWS Clients	all	all	Client

Description:

You cannot drive (control, send) Shared View from the secondary monitor of a dual-monitor system.

When using IWS on a dual-monitor system, IWS always launches on the primary monitor. You can move the IWS window to the secondary monitor and IWS functions properly on the secondary monitor. When you open an IWS tool, however, it only opens on the primary monitor, even if the IWS window has been moved to the secondary monitor. You can use the Shared View *display* window on the secondary monitor without a problem. You cannot use the Shared View *frame* (the frame that dictates what is shown) on the secondary monitor. Shared View quits with the error message: Warning: Stopping. Not enough resources.

Action:

Workaround: Make sure that the window or area that you want to share is always on the primary monitor.