



# InfoWorkSpace Release 2.5

## Features and Benefits

### Introduction

Below is a quick overview of the features of the InfoWorkSpace Release 2.5 followed by a more detailed description and benefit for each of the features. This release ships on 15 October 2001.

### Release 2.5 Overview

#### *InfoWorkSpace 2.5*

- √ Upgrade to Java 1.3
- √ Shared View added to all chat sessions
- √ Addition of InfoWorkSpace Room/Ezenia! Interactivity interface
- √ Outlook/Exchange 2000 calendar interface
- √ File cabinet/briefcase/document library document handling improvements
- √ URL room component for sharing browser assets within a workgroup
- √ HTTP Tunneling
- √ Support for proxy authentication and better support for proxy environments
- √ Direct database access removal
- √ Expanded web server support
- √ Expanded LDAP server support
- √ Database server upgrade
- √ PlaceWare server upgrade
- √ Expanded conference server support
- √ Simplified client installers
- √ Support for portal environments



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### NEW: Upgrade to Java 1.3

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#### **Description**

The InfoWorkSpace server and client environments have been upgraded from Java 1.2.2 to Java 1.3.

#### **Benefit**

- Faster client performance
- Client support for the Pentium 4 platform
- Many Java bug fixes from Sun

### NEW: Shared View added to all chat sessions

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#### **Description**

The chat session toolbar now includes the Shared View tool (which was previously only available from the InfoWorkSpace room toolbar).

#### **Benefit**

- Allows for ad hoc application viewing sessions
- Particularly useful for LaunchPad instant messaging sessions
- Positioned for two-way application sharing patch

### NEW: InfoWorkSpace Room/Ezenia! Interactivity interface

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#### **Description**

A new room toolbar component has been added which provides a direct and transparent interface between the InfoWorkSpace Room and Ezenia! Interactivity.

#### **Benefit**

- Eliminates the need for call scheduling and call setup – user is automatically scheduled and placed with a call
- Simplifies InfoWorkSpace/NetMeeting interface

### NEW: Outlook/Exchange 2000 interface

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#### **Description**

Users of Outlook 2000 have the capability to open a meeting form that schedules an event within the InfoWorkSpace room.

#### **Benefit**

- InfoWorkSpace events now show up in a user's Outlook/Exchange calendar to simplify scheduling and reminder notices.
- InfoWorkSpace use is now closely integrated with a customer's Personal Information Manager (PIM).



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### **NEW: File Cabinet/Document Library/Briefcase document handling improvements**

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#### ***Description***

Users can now double-click on a document in any of the document interfaces and the document will be displayed in its native application format. The ability to automatically detect changes to a downloaded document and take upload action on those changes has been added along with improved document drag-and-drop capabilities.

#### ***Benefit***

- The HTML-conversion problems in InfoWorkSpace 2.1 have been eliminated. Non-Windows users can still view documents in HTML format if necessary.
- Users can download a document, edit it, and then automatically upload their changes back into the document interface.
- Drag-and-drop simplifies the copying of documents from various environments (including Windows Explorer) into and out of the InfoWorkSpace document interfaces.

### **NEW: URL room component**

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#### ***Description***

The room toolbar (or room toolset) now provides the capability to add any URL to the room along with any web-accessible image to denote that tool on the toolbar.

#### ***Benefit***

- Any web application or information resource can be added to the InfoWorkSpace room to be used by the room's workgroup.

### **NEW: HTTP Tunneling**

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#### ***Description***

All InfoWorkSpace data traffic can be tunneled on the web server port 80 (443 in encrypted environments).

#### ***Benefit***

- Allows for complete data traffic support in environments that prevent traffic on ports 1099 and 8087.
- In most customer environments, no firewall port changes will be required to support InfoWorkSpace data traffic.



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### **NEW: Support for proxy authentication**

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#### ***Description***

Previous versions of InfoWorkSpace were unable to function properly in an environment that implements proxy authentication. Also, problems with DNS dependencies were problematic in proxy environments. These issues have been resolved.

#### ***Benefit***

- Customers with proxy authentication can now utilize InfoWorkSpace.
- Customers with proxy implementations will see improved proxy support.

### **NEW: Direct database access removal**

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#### ***Description***

Previous versions of InfoWorkSpace were reliant on direct database access to support Federated Server implementations. This issue has been resolved.

#### ***Benefit***

- Firewall port 1521 is no longer required between federated servers.
- Theoretically, more servers can be federated than would have been possible with the previous implementation.

### **NEW: Expanded Web Server Support**

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#### ***Description***

Microsoft IIS and iPlanet Web Server 6.0 SP1 are now supported.

#### ***Benefit***

- Customers can now utilize their Microsoft IIS (typically already part of their Windows server operating system) installation if desired.
- iPlanet is now officially supported on Windows 2000 platforms.
- Many bug fixes from iPlanet are now included with InfoWorkSpace iPlanet environment installations.



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### NEW: Expanded LDAP Server Support

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#### *Description*

Microsoft Active Directory and iPlanet Directory Server 5.0 are now supported. Both options can be installed external to the InfoWorkSpace platform.

#### *Benefit*

- Customers can now utilize their Microsoft Active Directory installation if desired. This is extremely important for those customers with Windows 2000 environments that have already heavily invested in the Active Directory user database.
- Many bug fixes from iPlanet are now included with InfoWorkSpace iPlanet environment installations.
- Customers can choose to host the LDAP server on an external platform if they desire to include connecting to an existing LDAP server (iPlanet or Active Directory). This is particularly important to those customers with a large user community and those that have previously entered their user information in an LDAP database.

### NEW: Database server upgrade

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#### *Description*

Upgrades to Oracle 8i 8.1.7 and iFS 1.1.9 are included with InfoWorkSpace.

#### *Benefit*

- Resolves several functionality problems for InfoWorkSpace related to the implementation of iFS and Oracle 8i
- Many bug fixes from Oracle are now included with InfoWorkSpace.

### NEW: PlaceWare server upgrade

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#### *Description*

PlaceWare 4.0 is included with InfoWorkSpace.

#### *Benefit*

- Includes two-way application sharing in PlaceWare Conference Center
- Application sharing feature can be patched into Shared View in an upcoming service pack
- Many PlaceWare bug fixes are now included in InfoWorkSpace.



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### **NEW: Expanded conference server support**

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#### ***Description***

Added options and support for Ezenia! Encounter, Ezenia! Interactivity, Sametime 2.X, and Microsoft Exchange 2000 Conferencing Server

#### ***Benefit***

- For those customers with H.323/T.120 conferencing needs, these options provide greater scalability and flexibility.
- Customers with existing Conference Server installations can integrate with InfoWorkSpace.

### **NEW: Simplified client installers**

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#### ***Description***

Customers can select between the application and browser client installers.

#### ***Benefit***

- Easier to install – pick the environment that you want to support and install the appropriate client

### **NEW: Support for portal environments**

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#### ***Description***

A reference portal implementation is provided with InfoWorkSpace version 2.5. The portal implementation allows a customer to implement InfoWorkSpace portal components into their corporate portal, mixing InfoWorkSpace with their other information resources.

#### ***Benefit***

- Increases usage by providing the ability to co-host InfoWorkSpace data sources with other corporate data
- InfoWorkSpace portal components can be added to any web page or browser-based application
- Simplifies use of the InfoWorkSpace and LaunchPad browser-based clients
- Allows for single sign-on capability via portal login
- Provides quick links to account request form and software download area